

CARE AND CLEANING

A good duvet is an investment that will last a lifetime. To protect your alpaca wool duvet, mattress overlay or pillow from soil, perspiration and wear, we recommend the use of a cover at all times. Occasional airing will keep them fresh and clean. Alpaca wool loves fresh air and will re-loft when left outside for the day.

With all our products, we suggest that you wash them as seldom as possible. The less they are cleaned, the longer they will last. However you wash your duvet or mattress pad it's very important that you **do not** allow it to be agitated as this shrinks the wool (this is how "felt" is made). We do not recommend washing the pillows – please always use an extra cover on them.

Front Load Washer (recommended)

Choose the "ultra hand wash" or "wool wash" cycle of your washer, then choose "light". Use cold water and a mild natural soap such as Eucalan wool wash. When your machine has stopped you can run it again on a spin cycle to make sure most of the water is out. Then hang your product to dry.

Top Load Washer (extra large tub)

Fill your machine with cool water and cleaner. Add the duvet or mattress pad, let it soak for 5 - 10 minutes and then plunge it up and down by hand to clean it. Turn the dial to spin and spin the water out. Allow the machine to fill again for the rinse but stay with the machine so you can stop it before it begins to agitate. Plunge up and down again and then turn your dial to spin.

Hang your pieces to dry. Do not put in a dryer!

Dry Cleaning

We do not recommend dry cleaning – the dryers tend to be too hot for the fibre.